



Managed Colocation Case Study

A close-up, slightly blurred photograph of a computer keyboard. The keys are dark, and the lighting creates a blueish glow. The 'G' key is prominently featured in the center-right of the frame.

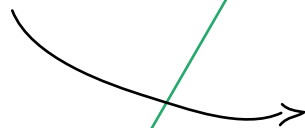
“MBC’s vision and ability to provide strategic guidance was critical for us.”
- Chad Mitchell, Director
Account Services & Technology

Our Client

Site Dudes went through an exhaustive evaluation process to select their new IT Service provider and colocation center. By combining the industry-leading Managed IT Service model from MBC with their new space at the state-of-the-art facility at 151 Front St., Site Dudes poises to continuing growing its reputation as North America's leading custom website development company.



Does this sound familiar?



The Challenge

As a leader in custom website development in North America, Site Dudes was looking to scale their IT support services model as well as their infrastructure to match their rapidly expanding customer base.

Site Dudes was looking for an IT partner that would complement their existing team and help to strengthen their IT lifecycle management processes, business continuity strategy, and provide strategic guidance to ensure their IT infrastructure was scalable to support their growing client base.

The Solution



Site Dudes went through an exhaustive evaluation process to select their new IT Service provider.

They established a Co-Managed IT Services agreement with MBC Managed IT Services:

Project Services – move to new state-of-the-art Colocation Facility at 151 Front Street

24/7 monitoring and support of critical infrastructure and services

An SLA (service level agreement) that guarantees response times

Vendor Management

Virtual CIO/CTO Services



**“WE FEEL MBC WAS THE RIGHT CHOICE FOUR IT INFRASTRUCTURE IS EXTREMELY IMPORTANT TO OUR BUSINESS. IT IS A HUGE BENEFIT TO HAVE SENIOR LEVEL IT RESOURCES THAT WE CAN RELY ON FOR NEAR TERM AND LONG TERM PLANNING AS WELL AS MBC’S TEAM OF LEVEL 1 AND LEVEL 2 TECHNICIANS”
- CHAD MITCHELL**



The Results

MBC's Account Services and Project Services team helped to source and plan to move to the new colocation facility with Beanfield.

We are Responsive!

"MBC's Project Services team executed the move flawlessly.

It was a tight cutover but MBC's team delivered without any impact on our clients or staff." Stated Chad Mitchell, Director, Account Services & Technology.

About Site Dudes

Site Dudes Inc. creates professional and interactive websites tailored for start-up and small businesses. With 300 to 400 new clients added to their roster each month, they are North America's leading custom website development company.



You will find Site Dudes websites used by their clients in every state in the USA and every province in Canada. They even have a client in New Zealand.

Site Dudes' mission is to assist business owners in the transition from offline to online efficiently, without compromising quality or support. They help their clients realize their full online potential, lending expertise in communication and technology to build strong, longlasting relationships.



Our core values, Knowledge, Responsiveness, and Honesty, serve as fundamental beliefs that dictate our behavior, actions and are aligned around customer requirements so that we continually anticipate, meet and exceed client expectations in a delightful way.

Why MBC?


We take IT Services to the next level by guaranteeing customer satisfaction and providing solutions tailored around cybersecurity & strategic consulting.

Our clients benefit from our IT Lifecycle program, a framework that aligns IT needs with business growth while ensuring up-to-date IT infrastructure and leveraging both public and private Cloud.

Don't be a stranger,
get in touch...

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