



Managed Virtualization Case Study

mbc
MANAGED IT SERVICES

“MBC was the right choice to improve our technology infrastructure which has helped our employees be more productive .”

- JSam Talsania, CEO, FEW Ltd

Our Client

Since its inception in 1977, Timecheckplus.com's parent company (FEW Ltd) has provided professional watch & jewelry repair services to its clients through major retail store chains in both Canada and the U.S.A.



Does this sounds familiar?

The Challenge

Over the last 38 years Timecheckplus.com has expanded its watch and jewelry repair store network to over 70 locations throughout Ontario, Quebec, Nova Scotia, Newfoundland, and Manitoba as well as various US states including Massachusetts, Virginia, Maryland and California.

When it came time to refresh their network infrastructure they needed a solution that was both scalable and reliable.

The Solution



Following an extensive evaluation process, Timecheckplus.com selected MBC to architect and manage a virtualization solution to support its main office and network of locations.

MBC was selected due to their expertise in virtualization, expert service desk, and their backup and disaster recovery solutions.

Project Services to roll-out new network leveraging Dell, Microsoft, Cisco, and Sonicwall technologies

24x7 Network Monitoring

Strategic guidance around Business Continuity and Disaster Recovery

Virtual CTO Services

Expert Service Desk



“WE FEEL MBC WAS THE RIGHT CHOICE FOR US TO IMPROVE OUR TECHNOLOGY INFRASTRUCTURE...”
- SAM TALSANIA



The Results

Since the project rollout Timecheckplus.com has maintained 99.99% up-time of their critical network infrastructure.

*Customer Satisfaction
Guaranteed!*

Sam Talsania, CEO of FEW Ltd. stated “We feel MBC was the right choice for us to improve our technology infrastructure which has helped our employees be more productive and ultimately continue to provide outstanding service to our customer base”

About TimeCheckPlus.com

Timecheckplus.com's parent company (FEW Ltd) has provided professional watch & jewelry repair services to its clients through major retail store chains in both Canada and the U.S.A.



HIGHLIGHTS

Strategic guidance around
Business Continuity and
Disaster Recovery

Reliable around the clock Network
Monitoring

Increased satisfaction of End-Users
with the overall IT solution



Our core values, Knowledge, Responsiveness, and Honesty, serve as fundamental beliefs that dictate our behavior, actions and are aligned around customer requirements so that we continually anticipate, meet and exceed client expectations in a delightful way.

Why MBC?

We take IT Services to the next level by guaranteeing customer satisfaction and providing solutions tailored around cybersecurity & strategic consulting.

Our clients benefit from our IT Lifecycle program, a framework that aligns IT needs with business growth while ensuring up-to-date IT infrastructure and leveraging both public and private Cloud.

Don't be a stranger,
get in touch...

 www.mbcs.com

 (905) 307-4357

 solutions@mbcs.com

Address

70 East Beaver Creek Rd. Suite #43
Richmond Hill, ON
L4B 3B2